



Important Ordering Information

Please read carefully

Thank you for choosing UKSOL solar products. We appreciate your business and we would like to build a long term partnership with your company.

To ensure a smooth delivery process and to avoid potential shipping problems, please note the following important information about ordering:

1. Invoice payment is by US Dollars only.
2. We can arrange to ship the panels to your nearest international sea port (CIF) or you can arrange your own shipping from the factory port (FOB).
3. You will need to clear local customs yourself, pay any local taxes and transport the panels from the port to your warehouse. Please contact a local customs broker for help with this.
4. We only accept bank telegraphic transfers (TT) directly into the UKSOL US Dollar bank account in the UK. LC is not accepted.
5. To confirm your order we require an initial deposit (or full payment) paid into the UKSOL bank account.
6. On ordering, please confirm the contact details of your Consignee (the legal person/company we are shipping the goods to).
7. Please check with your shipping broker if there are any special requirements (certificates, document stamping, labelling, test reports etc.) for importing solar PV panels into your particular country. For example, does your local customs require each panel to be labelled with the country of origin? Should commercial documents be stamped by a third part such as the Chamber of Commerce?
8. For special customs/import requirements (over and above the norm) there may be extra charges incurred by UKSOL. Any extra costs will need to be passed back to you. UKSOL will not be liable for any customs fines or the cost of returning the container if you have not informed us of any special import requirements demanded by your particular local/national government prior to panel production.
9. Factory production does not start until the deposit is received in the UKSOL bank account. The balance of the invoice is required when your panels are ready to ship from the factory.

10. Shipping will not start until we have received the full balance of your invoice, cleared into our bank account.
11. On receipt of full payment we will start shipping your order. We will then inform you of an expected delivery date. This date is an estimation because many factors could slow the ship down on its way to your port (storms, breakdowns etc).
12. The BL and other commercial documents (BL, Commercial Invoice, Packing List etc.) will be sent to you either by email or DHL as your container nears your designated port.
13. Please let us know if your customs broker can accept Telex Release (sent by email) or if you need the original shipping documents sent to you by DHL?
14. On opening the container and/or pallets, please report any damaged goods within 3 days of arrival. Please take lots of photographs of any damage to support your claim for replacements.
15. Please refer to our full list of Terms & Conditions at www.uksol.uk

Please contact your UKSOL account manager if you have any questions regarding the above or if you require further clarification.

Kind regards

Andrew Moore
CEO, UKSOL Ltd